ZERUI WANG

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EDUCATION

Concordia University

May 2020 - Present

Canada

Ph.D. in Computer Engineering

Research Focus: AI/Machine Learning, Cloud AI Service, Transformer, NLP, Computer Vision, Video Model, Explainable AI

 Course Lecturer and Teaching Assistant: COEN6311 Software Engineering, COEN6313 Programming on Cloud, COEN244 Programming Methodology, COEN6731 Distributed Software Systems

Technical University Dortmund

Oct 2014 - Jan 2018

M.Sc. in Process System Engineering

Germany

• Specialization: System Modelling, Dynamic Simulation, System Control Programming, Parallel Computing

China University of Mining and Technology

Sep 2010 - Jul 2014

B.Sc. in Process System Engineering

China

• Studies: Advanced Mathematics, Linear Algebra, Physics, Statistics, Process Design, Programming

Professional Experience

Intellipro Group Inc

Apr 2023 - Dec 2023

AI Engineer & Trainee Supervisor (Intern)

Toronto, Canada

- Developed a chatbot using open-source LLMs and APIs, integrating technologies such as **prompting engineering**, **retrieval-augmented generation (RAG)**, **tokenization**, **and vector databases** to enhance the answer with domain knowledge.
- Participated in the design and development of a recommendation system for candidates. Specifically, responsible for fine-tuning
 the LLAMA model to extract key feature keywords from candidate profiles, enabling accurate assessment of job position suitability.
- Adopted and fine-tuned LLMs for in-house tool applications, enhancing model alignment and performance for specialized HR
 office tasks. Designed and implemented innovative office automation tools, including context-aware email draft generation,
 semantic search for regulations, and automated meeting summary generation.
- Mentored and supervised a team of programming developer trainees, providing guidance and support for their internship.

Concordia University

May 2020 - Present

Doctoral Researcher

Montréal, Canada

- Developed an advanced Explainable AI (XAI) framework to quantify feature contribution explanations for models handling
 diverse data types (tabular, text, image) and cloud AI systems, including search ranking, code vulnerability detection, and computer
 vision cases. Published on top-tier conference ICSE.
- Engineered an innovative microservice-based, open-API architecture to integrate XAI process operations into black-box cloud AI services, enabling explainability without exposing underlying model structures.
- Enhanced cloud AI service performance and explainability for Microsoft Azure AI, Google Cloud Vertex AI, and Amazon Web Services. Experiments published in top-tier journal IEEE Transaction on Cloud Computing.
- Designed and implemented an assessment framework for AI service quality assurance, evaluating AI models under adversarial conditions to ensure robustness and explanation accuracy in real-world operational scenarios. Published on the IEEE SSE.
- Developed and deployed an AI-driven financial data analysis tool, enabling stock price forecasting and comprehensive analysis reports. The project is based on the financial data APIs to retrieve real-time market information and historical financial data.

PAPER PUBLICATIONS

First Author Publications:

- Wang, Z., Liu, Y., Thiruselvi, A.A., Hamou-Lhadj, A. (2024). "XAIport: A Service Framework for the Early Adoption of XAI in AI Model Development." *International Conference on Software Engineering (ICSE)*. DOI:10.1145/3639476.3639759
- Wang, Z., Liu, Y., Huang, J. (2024). "An Open API Architecture to Discover the Trustworthy Explanation of Cloud AI Services." *IEEE Transactions on Cloud Computing*. DOI:10.1109/TCC.2024.3398609
- Wang, Z., Liu, Y. (2024). "Cloud-based XAI Services for Assessing Open Repository Models Under Adversarial Attacks."
 IEEE International Conference on Software Services Engineering. arXiv:2401.12261
- Wang, Z.*, Huang, J.*, Li, D., Liu, Y. (2022). "The Analysis and Development of an XAI Process on Feature Contribution Explanation." *IEEE International Conference on Big Data*. 5039-5048. DOI: 10.1109/BigData55660.2022.10020313

Co-authored Publications:

- Neghawi, E., Wang, Z., Huang, J., Liu, Y. (2023). "Linking Team-level and Organization-level Governance in Machine Learning Operations through Explainable AI and Responsible AI Connector."
 IEEE 47th Annual Computers, Software, and Applications Conference (COMPSAC). 1223-1230. DOI: 10.1109/COMPSAC57700.2023.00185
- Li, D., Liu, Y., Huang, J., Wang, Z. (2023). "A Trustworthy View on Explainable Artificial Intelligence Method Evaluation." *IEEE Computer*, 56(4), 50-60. DOI: 10.1109/MC.2022.3233806

Presentations

- Tutorial Workshop Lead: "Develop Explainable AI Services on Cloud Computing and Open Source Models" at 34th International Conference on Collaborative Advances in Software and Computing (CASCON). (2024)
- Poster Presenter: "Cloud-based XAI Services for Assessing AI Models Under Adversarial Attacks" at Software Engineering for Machine Learning Applications (SEMLA) International Symposium. (2024)
- Tutorial Presenter: "How to Design and Launch a Software-as-a-Service (SaaS) on Cloud Computing" at Concordia University 4th Annual Digital Skill-Share Days Event. (2024)
- Research Presenter: "Design Explanation Microservices and Provenance: A Case Study of Explaining Cloud AI Service" at *The 36th Canadian Conference on Artificial Intelligence*. (2023)

TECHNICAL SKILLS

Programming & Software Development: Python; C/C++; Algorithm Design; Version Control (Git); CI/CD; RESTful APIs; Swagger; Microservices Architecture

Data Processing & Analysis: SQL and NoSQL Databases; Data Preprocessing And Feature Engineering; Data Augmentation; Data Visualization (Matplotlib; Seaborn)

Machine Learning & Deep Learning: PyTorch; TensorFlow; MXNet; CNNs; Transformers; Hyperparameter Tuning;

Natural Language Processing (NLP): Word Embeddings; LLMs; Sentiment Analysis; Attention Mechanisms; PEFT

Computer Vision: Image/Video Classification; Vision Transformer; Supervised CNNs/ViTs Training; Saliency Map Extraction; Semantic Segmentation; Multi-modal Model CLIP; Adversarial Attack, Robustness Evaluation

Explainable AI (XAI): SHAP; LIME; Feature Importance

Analysis; Model-agnostic Explanation Methods; Fidelity Evaluation; Fairness And Bias Detection

Cloud Computing & DevOps: AWS (EC2; S3; SageMaker); GCP (Compute Engine; BigQuery; Vertex AI); Azure (VMs; Blob Storage; Azure ML; OpenAI APIs); Docker; Kubernetes; Infrastructure As Code (Terraform)

MLOps & Experiment Management: Apache Airflow; Kubeflow; Weights & Biases; Model Versioning; Experiment Tracking; Model Monitoring; HuggingFace

AI Ethics & Responsible AI: Fairness in AI; Bias Mitigation; Ethical AI Frameworks; AI Governance

AI Research & Development: Implementing SOTA Techniques; Adapting Research Papers To Practical Applications; Experimental Design; Experiment Reproduction; Technical Writing And Documentation

AWARDS, CERTIFICATIONS AND PROFESSIONAL MEMBERSHIPS

- Project Management Professional (PMP)[®] Certification, Project Management Institute
- PhD Entrance Scholarship, Concordia University
- Student Member, Association for Computing Machinery (ACM)
- Student Member, IEEE Computer Society